The Only Medical Billing System You'll Ever Need

NextGen Office PM features easy-to-use worklist tools to manage claims more effectively

Today's busy medical billing companies need greater efficiency. **NextGen® Office PM** is the practice management (PM) solution that helps you meet this need. It automates time-consuming, repetitive tasks such as claims processing, billing, generating patient statements, and assigning follow-up tasks to staff, which enables you to run your business more efficiently and profitably.

Improve claims processing

Get it right the first time. Simple-to-use workflows mean more efficient claims processing, more accurate submissions to insurance payers, and faster payment turnaround. An **integrated clearinghouse** expedites billing. Strong claim processing capabilities increase revenue and profitability for your billing company.

Reduce resubmissions and misplaced collection efforts

Collect payments faster and get clients paid faster. More accurate claims mean fewer denials and resubmissions. It also means fewer misplaced collections efforts that can harm the relationships between your physician-clients and their patients.

Increase claim payment rates

Proactively identify claims that need your attention and prioritize them for resolution. A **claims work list** feature creates an organized list of claims-related follow-up tasks based on rules that you can customize according to your business needs.

Claims are presented in a work list ordered by risk level and follow-up date. This ensures the highest priority claims are given appropriate attention.

The claims work list helps you identify and give needed attention to:

- How long a claim has been sitting in accounts receivable (A/R)
- Which claims you need to follow up on first
- Instances in which the payer is not paying the full negotiated payment amount
- Underpaid claims—instances in which more precise coding would have facilitated higher payment
- Coding errors that lead to non-payment
- Denials

Expand payment options

Improve the ability of your clients to collect payments from their patients. Allow for easy online payment through credit cards, Google Pay, Apple Pay, and other flexible payment options. **Expanded payment channels** are made available through NextGen® Pay powered by InstaMed.

Use flexible, accurate reporting and analytics to strengthen your business

See trends over time and how the practices you serve are doing on a month-to-month basis in the NextGen Office trends dashboard.

Automated reporting tools provide the information you need to run your business effectively. Customize the appearance of your reports. Leverage sorting tools to hone in on the data you need to manage the business. Identify payment gaps and opportunities. Reports can be auto-delivered daily, weekly, or monthly.

nextgen® healthcare

Consistent reporting can help you inform clients of results you have achieved on their behalf. It can also help you improve your overall business performance and identify new action items that will enable you to collect more of each claim and invoice.

Stay compliant

NextGen Office PM is fully compliant with the Health Insurance Portability and Accountability Act (HIPPA) and Cures Act. Our cloud-based software keeps your practice up-to-date with medical coding changes and other compliance standards.

Get ongoing support

During your implementation, NextGen Office offers training for your team through videos, instructor-led sessions, and help guides at no additional charge. Ongoing support is available via phone, knowledge articles, online portal, and chat support. Your business will also have access to ongoing educational resources and events.

Get support for marketing your business to medical practices

Only NextGen Office PM comes with our **marketing support kit** to help you grow your medical billing company business. We provide tools to help save you money, drive growth, and increase your client base. This kit features:

- E-mail templates to help you engage with prospects
- Online ads to promote your business
- How-to videos to help you market to new prospects, improve reporting, and more
- Educational events on new features or how to optimize functions in NextGen Office PM
- Free client referrals

Integrate easily with medical practices that use NextGen Office

If your billing company uses NextGen Office PM, you can more easily integrate with medical practices that use NextGen® Office EHR, ranked #1 EHR and PM by Black Book Research.

Ask about NextGen Office Plus

This option adds enhancements for medical billing companies with high claim volumes. It includes advanced claims and A/R management, in-depth reporting tools, and automated tools for managing appeals.

BETTER STARTS HERE.

Contact us at **877-523-2120** or email **ngosalesteam@nextgen.com**

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